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[Software](#), [Support](#), [Documentation](#)

## Re: Email, URL □□□□ □□.

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[□□ □] [□□ □] [□□ □□] [□□ □□]

- **To:** [hackers@xxxxxxxxxxxxxx](mailto:hackers@xxxxxxxxxxxxxx)
- **Subject:** Re: Email, URL □□□□ □□.
- **From:** "CHOI, Junho" <[cjh@xxxxxxxxxx](mailto:cjh@xxxxxxxxxx)>
- **Date:** 13 May 1999 09:51:49 +0900
- **Cc:** "hackers@xxxxxxxxxxxxxx" <[hackers@xxxxxxxxxxxxxx](mailto:hackers@xxxxxxxxxxxxxx)>
- **In-reply-to:** Seung-young Kim's message of "Thu, 13 May 1999 00:57:42 +0900"
- **References:** <[3739A4F6.E1077179@nobreak.com](mailto:3739A4F6.E1077179@nobreak.com)>
- **Reply-to:** [hackers@xxxxxxxxxxxxxx](mailto:hackers@xxxxxxxxxxxxxx)
- **Sender:** [owner-hackers@xxxxxxxxxxxxxx](mailto:owner-hackers@xxxxxxxxxxxxxx)

>>>> "SK" == Seung-young Kim <[nobreak@nobreak.com](mailto:nobreak@nobreak.com)> writes:

```
SK> Email □□:
SK> 1. account@kr.freebsd.org (□□ WWW□ □□□□ □□ □□□)
SK> □□□□□□)
SK> 2. account@kr.FreeBSD.org (□□ CD □□□□ □□□ □□□□□□)
SK> 3. account@kr.FreeBSD.ORG (□□□□ □□ □□□ □□□□□)
SK> 4. account@KR.FreeBSD.ORG (kr□ □□□□ □□□ □□□...)
```

□ 3□.

```
SK> WWW/FTP/HOST □□:
SK> 1. http://alias.kr.freebsd.org (□□ □□□□ □□□□ □□□)
SK> 2. http://alias.kr.FreeBSD.org (□□□□ CD □□□□ □□□ □□□)
SK> 3. http://alias.kr.FreeBSD.ORG
SK> 4. http://alias.KR.FreeBSD.ORG
SK> 5. http://ALIAS.KR.FreeBSD.ORG
```

□□□ 2□.

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```
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** Any opinions in this posting are my own and not those of my employers **
CHOI, Junho                                <cjh@kr.freebsd.org>
- Korea FreeBSD Users Group                <http://www.kr.freebsd.org/~cjh>
- Web Data Bank Co. Seoul., ROK.           <http://www.wdb.co.kr> (+82-2-515-9941)
--
```

This list contains technical issues of FreeBSD in Korea.  
 See also the Korea FreeBSD Users Group Web pages at <http://www.kr.freebsd.org>

--  
 To Unsubscribe: send mail to [majordomo@kr.FreeBSD.org](mailto:majordomo@kr.FreeBSD.org)  
 with "unsubscribe hackers" in the BODY of the message

---

- **Follow-Ups:**

- Re: Email, URL □□□□ □□.  
■ *From:* SungGON Yi.

- □□:

- Email, URL □□□□ □□.  
■ *From:* Seung-young Kim

- □□ □: Email, URL □□□□ □□.
- □□ □: Re: CDROM □□□□ □□□□□□□□.
- □□ □□: Email, URL □□□□ □□.
- □□ □□: Re: Email, URL □□□□ □□.

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Copyright (C) 1998-2003 Korea FreeBSD Users Group.  
All rights reserved. webmaster at kr.FreeBSD.org  
\$Date: 2002/03/26 13:23:26 \$



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This is the mail archive of the [bug-gnats@gnu.org](mailto:bug-gnats@gnu.org) mailing list for the [GNATS project](#).

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**Index Nav:** [\[Date Index\]](#) [\[Subject Index\]](#) [\[Author Index\]](#) [\[Thread Index\]](#)

**Message Nav:** [\[Date Prev\]](#) [\[Date Next\]](#) [\[Thread Prev\]](#) [\[Thread Next\]](#)

## Re: gnatsweb URL in email messages?

- *To:* Brian dot Cameron at eng dot sun dot com, kenstir at senteinc dot com
  - *Subject:* Re: gnatsweb URL in email messages?
  - *From:* Brian Cameron <Brian dot Cameron at eng dot sun dot com>
  - *Date:* Fri, 19 Nov 1999 12:24:01 -0800 (PST)
  - *Cc:* bug-gnats at gnu dot org
  - *Reply-To:* Brian Cameron <Brian dot Cameron at eng dot sun dot com>
- 

```
>From: "Kenneth H. Cox" <kenstir@senteinc.com>
>On Fri, 19 Nov 1999, Brian Cameron wrote:
>> >> I would like the automatic email that gets sent out by gnats
>> >> when a problem is reported to also contain the URL for gnatsweb,
>> >
>> >Hard -- requires changing the gnats C source code.
>>
>> Do you think it would be possible to "hack" this effect by making
>> use of the "site-callback" function
>
>No. I think you are missing the distinction between gnatsweb, the web
>front-end, and gnats, the database back-end. The first email notice is
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>is of no help.
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Perhaps I didn't explain myself well, because I was just fooling around with the code and was able to get it to do what I wanted. My understanding is that the "site-callback" function is what is used to "pre-fill" the form when a user creates a new PR. I modified this function so that it prefills the "Description" field with the URL of my main gnatsweb page. As long as the person entering the PR adds the real description before/after this pre-filled text, then this information is sent to the gnats database, stored there, and is sent out in the email. While not an elegant way to get the URL into the email, it does work, and I think I can use this to get the functionality that I need.

This solution is a nasty hack because most people probably don't want the URL of the gnatsweb page in the gnats database. Clearly this would be especially annoying if the gnatsweb page were to move!

Obviously, the function for embedding this sort of information in the gnats email should be internal to gnats. This could be simply accomplished by being able to specify a header or footer that gnats will automatically put on any email that it sends out. It would also be nice if this header/footer could have embedded variables in it, so that if you included some keyword like "PRNUM" or something it would replace it with the PR number of the message being sent, etc. With this sort of functionality, it would be easy to get gnats to include the proper URL for viewing or editing a particular issue in any email it sends out.

>Gnatsweb 2.6 will be out within a couple of weeks. I don't think I'll put  
>in any cool reporting features, but it will allow anyone to implement  
>cool reporting features through the site\_callback by adding buttons to the  
>main page.  
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>Gnatsweb 2.6 beta is working pretty well I think and is at the usual place  
>of <ftp://ftp.senteinc.com/gnatsweb/>

Awesome, I'll check it out...and will be anxiously awaiting the future  
release with the reporting!

Take care,

Brian

---

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SK> □□□□□□)
SK> 2. account@kr.FreeBSD.org (□□ CD □□□□ □□ □□□□□□)
SK> 3. account@kr.FreeBSD.ORG (□□□□ □□ □□ □□□□□□)
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SK> 3. http://alias.kr.FreeBSD.ORG
SK> 4. http://alias.KR.FreeBSD.ORG
SK> 5. http://ALIAS.KR.FreeBSD.ORG
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\*\* Any opinions in this posting are my own and not those of my employers \*\*  
 CHOI, Junho <[cjh@kr.freebsd.org](mailto:cjh@kr.freebsd.org)>  
 - Korea FreeBSD Users Group <<http://www.kr.freebsd.org/~cjh>>  
 - Web Data Bank Co. Seoul., ROK. <<http://www.wdb.co.kr>> (+82-2-515-9941)

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All rights reserved. [webmaster at kr.FreeBSD.org](mailto:webmaster@kr.FreeBSD.org)  
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---

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[\[Date Prev\]](#)[\[Date Next\]](#)[\[Thread Prev\]](#)[\[Thread Next\]](#)[\[Date Index\]](#)[\[Thread Index\]](#)

## email, URL for VR's new owners?

---

- *Subject:* email, URL for VR's new owners?
  - *From:* [markbaul1@aol.com](mailto:markbaul1@aol.com)QQQQyuk (MarkBaul1)
  - *Date:* 3 Apr 1999 09:56:55 GMT
  - *Newsgroups:* [aus.rail](#)
  - *Organization:* AOL <http://www.aol.com>
- 

First, what is the official business trading name of V/Line's new owners?

Second, do they have a webpage or can anyone supply an email address.

Thanks

Mark.

Visit my train pic website at:

<http://home.earthlink.net/~markbau/>

---

- Prev by Date: **Re: NG v SG**
- Next by Date: **Re: Preston station torched**
- Prev by thread: **Re: Yet more VR signal pics**
- Next by thread: **Re: Sydney Rail Tunnel Tours**
- Index(es):
  - **Date**
  - **Thread**

ARMS

? t s20/9,k/5

20/9,K/5 (Item 5 from file: 15)  
DIALOG(R)File 15:ABI/Inform(R)  
(c) 2004 ProQuest Info&Learning. All rts. reserv.

01778643 04-29634

Hi-tech streamlines car rental process

Darrah, Matt

Canadian Underwriter v66n2 PP: 29 Feb 1999 ISSN: 0008-5251 JRNL CODE:  
CAU

DOC TYPE: Journal article LANGUAGE: English LENGTH: 1 Pages  
WORD COUNT: 676

**ABSTRACT:** To survive as future service providers, companies like insurers and their support service providers such as car rental agencies will have to adapt to the changing consumer environment by developing technology to enhance competitiveness and deliver the convenience expected. In addition, the technologies developed need to take into account the requirements of all the service providers interacting in the process to be truly effective.

As such, in anticipating the swing in consumer expectations, Enterprise Rent-A-Car recently introduced a new technology service solution which should greatly enhance the service standards and cost-effective delivery in insurer/policyholder relations. Enterprise's Automated Rental Management System provides electronic data connection between insurers, adjusters, and brokers with the car rental company's own system. It also provides the user with the ability to monitor progress on a vehicle repair.

**TEXT:** Consistency and convenience have been earmarked as the key factors likely to satisfy the consumer of the future. The rapid advancements made on the technology front over recent decades are largely responsible for this shift in consumer expectations.

To survive as a future service provider, companies, like insurers and their support service providers such as car rental agencies, will have to adapt to this changing consumer environment by developing technology to enhance competitiveness and deliver the convenience expected. In addition, the technologies developed need to take into account the requirements of all the service providers interacting in the process to be truly effective.

As such, in anticipating this swing in consumer expectations, Enterprise RentA-Car recently introduced a new technology service solution which should greatly enhance the service standards and cost-effective delivery in insurer/policyholder relations.

As insurers, brokers and adjusters well know, the average auto insurance claim takes hours to process, and communication between the insurance

company, body shop and rental car company can take a lot of time. By capitalizing on today's technology, insurance companies can realize cost and time savings by reducing phone calls with rental car companies and diverting more quality time to customer service.

In the past few years, the rental car industry has begun to employ various technological advances in communicating with insurance adjusters. Enterprise's latest solution is "ARMS" (Automated Rental Management System) providing electronic data connection between insurers, adjusters and brokers with the car rental company's own system. It also provides the user with the ability to monitor progress on a vehicle repair.

plugged in

The system can communicate directly with an insurance company's claim systems, reducing the superfluous phone calling of the past between adjusters and rental car company employees. It can also allow the claims adjuster to enter and receive information directly on Enterprise's computers, which provides the same benefits without costly systems development by the insurance company.

The system allows for better cost containment by insurance companies through automated management reports. This type of technology provides a high efficiency, low-cost rental car.

Enterprise will continue its efforts to improve the system - as such, it is currently building a redesigned rental system that will integrate the latest in wireless and Internet technology. The system is designed to serve customers better and make the transaction more cost-effective. The new system will allow body shops and insurance companies to talk directly to each other electronically in order for both parties to track the status of the rental car. The system will allow for access to electronic reservations and automatic callbacks, which will reduce time-consuming telephonic communication. At the same time, the adjuster is able to serve the policyholder more efficiently by being able to access the progress reports of the repairs taking place to a vehicle at the body shop as well as the rental car costs. In addition, the system will allow adjusters to control the file processing and updating from start to finish.

The new Enterprise system - when combined with a satellite-based network - will mean that any information entered from any rental car terminal will be available at other rental locations instantaneously. Simply put, insurance company instructions are accessible to their customers at all locations via computer anywhere in the world without even having to make a telephone call. Accessibility will save time and frustration for adjusters and customers who demand that claims be handled efficiently.

## Future developments

In the future, insureds can return a rental car without ever having to go into a rental office with the help of hand-held technology. Rental car representatives will be equipped with a hand-held computer that communicates to the main computer through radio waves. This streamlined rental experience will help to keep insurers' policyholders happy in a cost-effective manner.

In this age of technology, the insurance and rental car industries are beginning to reap the benefits of other industries that have employed computerized communications through the Internet and other user-friendly means. As technology rapidly advances, continued use of money and time saving efforts are the future of the insurance industry.

THIS IS THE FULL-TEXT. Copyright Southam Magazine Group 1999

COMPANY NAMES:

Enterprise Rent-a-Car (DUNS:04-638-0093)

GEOGRAPHIC NAMES: Canada

DESCRIPTORS: Consumer attitudes; Insurance companies; Automobile rentals;

Information technology; Service introduction; Advantages

CLASSIFICATION CODES: 9172 (CN=Canada); 8220 (CN=Property & casualty insurance); 8300 (CN=Service industries not elsewhere classified); 5240 (CN=Software & systems); 7500 (CN=Product planning & development)

...TEXT: insurance claim takes hours to process, and communication between the insurance company, body shop and rental car company can take a lot of time. By capitalizing on today's technology, insurance companies can realize cost and time savings by reducing phone calls with rental car companies and diverting more quality time to customer service.

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ROBINSON ✓

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DIALOG(R)File 16:Gale Group PROMT(R)  
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03276253 Supplier Number: 44514197 (THIS IS THE FULLTEXT)

**Taking the Express: Alamo and other 'second-tier' players tighten up the corporate marketplace with enhanced services**

Travel Agent, p23

March 14, 1994

ISSN: 1053-9360

Language: English Record Type: Fulltext

Document Type: Magazine/Journal; Trade

Word Count: 1259

TEXT:

BY ALAN ROBINSON

FORT LAUDERDALE, FLA. - The gap between the traditional all-purpose rental firms (Hertz, Avis and National) and those known primarily for low rates in leisure markets continues to narrow as those 'leisure-only' firms develop new business-oriented features to attract more commercial customers.

Those companies, such as Budget, Dollar and Alamo, are nipping at the heels of the Big Three with automation enhancements and new features of their own. Now they can compete head-to-head with the majors in offering customers frequent-renter programs, frequent-flyer tie-ins and, most importantly to time-pressed business travelers, new express check-in/check-out enhancements.

Alamo has made perhaps the biggest inroad into the 'old guard's' commercial rental business with Alamo Express Plus, introduced last fall and now operating in 37 markets. Express Plus is an enhancement of Alamo Express, which featured a database with information for each corporate rental customer. Under that program, qualifying customers were issued special Alamo express cards and allowed to check in at dedicated Alamo Express counters, similar to first-class and business-class airline check-in counters in airport terminals. Alamo Express, true to its name, was designed to speed up the rental process, says Bob Coffey, Alamo's vice president of marketing.

Alamo Express Plus takes that service to a higher level. Any business renter can qualify, says Coffey, and it's free. The customer (or customer's employer) needs to first contract with Alamo for a corporate rate and then file a master rental agreement. That agreement, or profile, includes the customer's name, address and company information, as well as the level of insurance coverage desired, car make and model preferences, and the credit card to be used for payment. Advance reservations are required, and the customer must book an intermediate car or larger.

'At our most advanced locations, a customer will use a credit card or an Express Plus card at an ATM-like machine,' Coffey explains. The Alamo computer system automatically 'reads' the information in the profile (stored in the card's magnetic strip), authorizes the charge, allocates the preferred car class and then prints the rental agreement. 'This all takes place within 60 seconds,' says Coffey. All the customer then has to do is go to the car, drive out of the lot and show a valid driver's license to a gate attendant.

Some locations will have the ATM machine at a staffed rental counter. 'At the counter, the customer will insert an Express Plus card or a credit card, and it will print out the contract on the rental agent's side,' says Coffey. 'All the agent does is hand over the contract and check for a driver's license.' However, in Florida, state laws require that a rental contract be signed at the counter, so unattended ATM-type machines will not be available, he points out.

Coffey says about two-thirds of Alamo's commercial business is handled at the 37 locations that now have Express Plus. 'But we're going to offer

Express Plus at all our locations,' he says. 'We'll be up to 85 within a month. We'll have it everywhere domestically by the end of July.' Alamo operates 114 locations nationwide.

Alamo has expanded rapidly in Europe in the past year, adding locations in Switzerland, Germany and the Netherlands to its existing network in the United Kingdom and Ireland. Coffey says those locations will also get Express Plus, but they will not all be converted until later in the year.

Meanwhile, car rental firms that were established as regional enterprises in Florida and the Southwest are finding new business opportunities. Florida-based Value and Payless have strong market presences in their home state and are using that name-brand recognition to broaden their bases to business renters and to other parts of the country. While leisure business in Florida has always been strong, commercial business is increasing statewide, especially in the urban areas of Miami, Fort Lauderdale, Jacksonville, Tampa-St. Petersburg, Naples and Daytona Beach. Those cities also have seen a big increase in meetings and convention business.

Value and Payless have been aggressively pursuing new corporate rental business, and Value has been developing new automation links to improve bookings from agents and their corporate clients. The Boca Raton-based company has upgraded its res system and become a Direct Connect participant in SABRE and an Inside Link supplier in Apollo. 'This gives us the ability to compete head-on with the industry leaders,' says Jeff Davis, senior vice president of marketing and administration.

Value can now provide instant confirmation in just three to four seconds, a database to keep track of customers' rental preferences, enhanced customer services such as curbside computer check-in, and on-line connections at the rental counter to the credit card companies, allowing rental agents to get instant card approvals. Davis says Value also can handle the short-form rental agreements popular with corporate clients.

The customer profile database built into Value's upgraded reservation system will allow the company to immediately award frequent-flyer miles for partner airlines or possibly create a frequent renter program to increase its share of commercial renters. Value currently does not have such a program.

Payless and Advantage also have made forays into the corporate market. Payless recently unveiled its Championship Program in an effort to attract more business from small- to mid-size companies. Advantage last year rolled out its new Fastart Program, which sets guaranteed rates for corporate customers and speeds up the overall transaction process. Advantage's new system allows it to be a SABRE Direct Connect participant and improves its Cash in a Flash commission payment program, which issues commission checks for agents within 48 hours of each rental.

These companies are all making great strides toward getting more corporate business, says Warren Lieberman, an analyst with Decision Focus in Mountain View, Calif., but he doesn't see many business travelers switching to any of the second-tier players other than Alamo.

'Most of those companies don't have the same reach into all the markets like Hertz or Avis,' he says. 'But Alamo does have greater awareness among individual business and corporate renters.'

Alamo now has the third largest domestic fleet in the industry with 165,000 cars. Hertz, the industry leader, has 230,000 vehicles but spreads them across 1,300 U.S. locations. Alamo, in comparison, has 114 locations, so its rental car availability is much higher on a per-location basis. This makes it easier to meet the demands of commercial customers who want larger, premium cars with more features (and higher rates).

Now, with Express Plus, Alamo has even more to offer business renters, which will further heighten the competition with Hertz and Avis, both of which have the market penetration and size to negotiate with large companies for their rental business.

Alamo also has strong agent support, which it can use to sway corporate travel managers and other travel-purchasing executives. Alamo has been named an ASTA Rex Award winner for two years in a row, and Chairman Michael Egan is the only car rental leader to be named an ASTA Allied Award winner. Agents are strong supporters of Value, too. Value recently sponsored ASTA's most successful new-member drive ever.

As big corporations continue to downsize, new jobs in the economy are coming from small start-up companies, which will be looking for value and convenience over name brand recognition and coast-to-coast reach.

Those renters won't be as swayed by worldwide market penetration. Today's GE or IBM executive renting Hertz or Avis on a corporate contract could easily become tomorrow's value-conscious business traveler seeking out a Payless or Advantage on his or her next trip to the Sun Belt. TA

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